

Additional Question 1/4/18

On Warranty and spare parts: A list of spare parts will be delivered as part of the contract for critical components.

Q: Is the vendor required to maintain the inventory of spare parts as part of the warranty & maintenance agreement with no additional cost to GIBA? Your proposal should include in your a recommended list of spare parts needed for critical toll system components. These parts will be delivered to GIBA as part of the final acceptance and kept in the GIBA computer room pending use. The cost for the items should be included in your proposal

Q: Under Maintenance, as part of the Maintenance agreement, equipment failures and replacement costs are part of the Maintenance payment or can the replacement costs be billed to GIBA as T&M ? If it is included as the base cost, then the Vendor needs to maintain the inventory of spare parts at the vendors expense? Your bid proposal should include all costs associated with time and materials for a minimum period of one year for any and all failures (Item 2). Optionally you should also include costs for an additional two year warranty (Item 3) and a 5 year maintenance plan (Item 4). All items specify an all-inclusive pricing. If we already have an inventory of critical spare parts on site I don't know why you would have to maintain an inventory of spare parts at your expense.