

Additional questions received 12/18/17

For customer accounts, is the money applied to an account considered revenue or is the revenue accumulated at the time the vehicle crossing? It is recorded as revenue in the toll system. At the end of month we run a report called "Daily Balance Report" which shows the balances remaining in each account and a grand total. That number is our deferred revenue number which we use to make an adjusting journal entry in our accounting software.

What methods of payment are allowed for bicycles? Can an account tag/card be used for a bicycle? Bicycles can pay with cash, credit card, or bridge pass

Can an annual unlimited pass be used for a vehicle towing something or is the vehicle required to use a different method of payment when the sticker tag is used with a vehicle in tow? Annual passes pulling a trailer are required to use a different method of payment for the additional axles. Currently the customer can use cash, credit card, or a bridge card from a standard account. Please note that currently the additional axles are not accounted for on the touch screen but are instead logged on the inconsistent transaction sheet and accounted for on the back end.