

## Teccidel Q&A

III. Existing system and facilities. Can you name the current system provider?

Our current toll system provider is Etransit

III. Existing system and facilities. Are plans and/or CAD drawings available?

We have some original system plans. I will make copies and have them available for Thursday's meeting.

IV. Current toll system components. Can you list make, model, and year of HW equipment currently installed? The majority of the equipment in use was included with the original installation in 2009. You will be able to view the equipment on Thursday.

Primary and backup server - HP ML350 G6, DVR - replaced in 2015, Lane Controllers - HP Compaq, Back Office Workstations -2 HP computers and one ASUS, The operating system for the toll system is Linux the Redhat Enterprise Workstation Version 5.4.

Bidders should include in the pricing the replacement of **all** major system components.

V. Existing toll collection operations. Does GIBA issue its own barcoded decals/proximity cards/RFID tags? Yes

VII. Proposal requirements. Does the scope include supplying a BackOffice System?

Yes, I believe it is included in section XIV .

VII. Proposal requirements. Bonding requirements? Insurance requirements?

No bonds required. The insurance requirements will be included in the draft contract we provide to the top bidder, excerpt below:

The Contractor shall procure and maintain at its own expense, throughout the entire term of this Contract, insurance for liability for damages imposed by law and assumed under this Contract, of the kinds and in the amounts hereinafter provided, with insurance companies authorized to do business in Florida. Before commencing the work and services, the Contractor shall furnish to the GIBA a certificate or certificates of insurance together with declaration pages in a form satisfactory to the GIBA showing that the Contractor has complied with this Section. The certificate or certificates and declaration pages shall provide that the policies shall not be changed or canceled until thirty (30) days' notice has been given to the GIBA.

All certificates and notices of cancellation or change shall be mailed to the GIBA Administrative offices. Upon request, the Contractor shall furnish the GIBA with a certified copy of each policy itself, including the provisions establishing premiums.

A. The Contractor shall provide and maintain, prior to the commencement of the work, the types and minimum limits of insurance as follows:

i. Comprehensive General Liability Insurance. The minimum limits of liability for this insurance shall be as follows:

\$2,000,000 Combined Single Limit of Liability for Bodily Injury or Property Damage.

The above-required Comprehensive General Liability Insurance shall name the GIBA, their officers, employees, and agents as additional insured.

The coverage to be provided under this policy shall be at least as broad as the standard basic un-amended and unendorsed comprehensive general liability policy. Such policy shall be endorsed so as to include insurance protection against property damage caused by explosion, collapse, and interference with existing underground and overhead facilities.

The insurance policy shall be endorsed to include Broad Form Property Damage, Contractual Liability, Completed Operations, and Independent Contractors.

ii. Comprehensive Automobile Liability Insurance. The Comprehensive Automobile Liability policy shall cover owned, non-owned and hired vehicles with minimum limits as follows:

\$2,000,000 Combined Single Limit of Liability for Bodily Injury or Property Damage.

iii. Owner's Protective Insurance. The Contractor shall obtain and maintain a separate Owner's Protective Policy in the same minimum amounts as specified for Comprehensive General Liability Insurance in (a) above. The policy shall be written for the benefit of the GIBA, their officers and employees, whom shall be named as the insured.

iv. Valuable Papers Insurance. The Contractor shall provide Valuable Papers Insurance for insuring all plans, designs, drawings, specifications, and documents produced or used under this Contract by the Contractor or any subcontractors. The benefits of all Valuable Papers Insurance shall be made to extend expressly to the GIBA.

Insurance coverage in the minimum amounts set forth herein shall not be construed to relieve the Contractor for liability in excess of such coverage, nor shall it preclude the GIBA from taking such other actions as are available to them under any other provisions of this Contract or otherwise in law.

All proof of insurance submitted to the GIBA shall clearly set forth all exclusions and deductible clauses. In the GIBA sole discretion, certain deductible clauses which are not consider excessive, overly broad, or harmful to the interests of the GIBA may be allowed. Standard exclusions will be allowed provided they are not inconsistent with the requirements of this Section. Allowance of any additional exclusions, will be in the discretion of the GIBA.

Regardless of the allowance of exclusions or deductions by the GIBA, the Contractor shall be responsible for the deductible limit of the policy and all exclusions consistent with the risks the Contractor assumes under this Contract and as imposed by law.

In the event that the Contractor provides evidence of insurance in the form of certificates of

insurance valid for a period of time less than the period during which the Contractor is required by the terms of this Contract to maintain insurance, said certificates shall be acceptable but the Contractor shall be obligated to renew its insurance policies as necessary and to provide new certificates of insurance from time to time so that the GIBA is continuously in possession of evidence of the Contractor's insurance in accordance with the foregoing provisions.

All coverage shall be underwritten in the State of Florida by admitted insurance companies with a current Best's rating of A or better.

The Contractor shall also take out and maintain during the life of the Contract such additional insurance policies necessary to obtain required permits or otherwise comply with applicable law, ordinances or regulations regarding the performance of the Work.

If at any time during the period of this Contract, insurance as required is not in effect, the GIBA shall have the option to: (i) direct the Contractor to suspend work with no additional cost or extension of time due on account thereof; (ii) obtain insurance providing coverage equal to that required above, the cost of such insurance shall be payable by the Contractor to the GIBA immediately; or (iii) declare the Contractor in default.

The above-requirements as to insurance policies shall not limit the extent or the nature of the Contractor's obligations under this Contract. Except as otherwise specified herein, all insurance shall remain in force at all times during the term of this Contract and all extensions hereof.

VII. Proposal requirements. Are existing power and communications systems going to be reused? If not, do they fall within Contractor's scope of services? Yes

VII.D. Proposal requirements. What certifications are required to demonstrate "the ability to perform the works and services described in the RFP"? We already discussed the need for all bidders to be legal corporate entities in the United States. Bidders will be required to provide evidence that they have the staff and resources to successfully complete the project. This evidence may be obtained from the various written proposal requirements and/or verbal discussions with the bidders.

VII.L. Proposal requirements. Will GIBA provide level 1 onsite hardware maintenance? Yes

XIV. Functional and performance requirements. In unattended mode, is there any classification criterion other than the number of axles to determine correct vehicle class? When in unattended mode only two axle vehicles with GIBA toll passes are permitted to use the unattended lane. Any violations are checked via video and the toll pass account is charged for additional axles.

XIV. Functional and performance requirements. Is Automatic License Plate Recognition required for both front and rear plates? No, rear plate only.

XIV. Functional and performance requirements. Please expand on off-site backup storage to be provided by Contractor. All data must be backed up off site in case of an emergency. We expect the bidder to provide us options for off-site storage.

XIV.X. Functional and performance requirements. Please clarify expiration date to be displayed. All of our bridge pass accounts expire one year from each replenishment date and balances are reduced to zero. That date must be displayed on patron display board.

XIV.XLVIII. Functional and performance requirements. Please expand on desired functionalities for mobile app. We were wondering about the technology currently available regarding tolling and mobile apps. I was informed that mobile app tolling has not been perfected in North America. At this time I don't believe we are ready for a mobile app but would like the system to be able to incorporate this technology in the future when perfected in North America.

XIX. Owner training. What is the desired duration of onsite procedural training? Training is required until GIBA employees have a complete understanding of the new system. I would think that 3-4 days would be sufficient.

XXIV. Project Schedule. When is the project scheduled to go live? Our current plan is to award the bid in February and installation to begin after our season ends in April. We need the system to be ready and all bugs worked out before the start of our next season October 1, 2018